



# THE LIDO HOMEOWNERS ASSOCIATION



## COMMUNITY UPDATES

**Clubhouse Furniture**-All of the Clubhouse furniture was professionally cleaned on March 3rd, as well as the rugs, tile flooring and outdoor pool bench and chair cushions. All of the pool chairs and tables have been repaired and re-finished and will be returned to the pool areas on Friday, March 6th. The Ad Hoc Clubhouse Committee is in the process of obtaining options and cost information to replace the Clubhouse furniture. This project is anticipated to be completed in 2020!

**Pool Project**-The pool re-surfacing project will begin in late March and will include the re-surfacing of the East pool and spa and the re-surfacing of the West spa. The East pool area will be closed for approximately five weeks during this project. It was anticipated the project would begin in early February, however the contractor is behind schedule due to the high amount of rain received over the past few months.

**Elevators**-The Board approved proposals to upgrade the elevator cab floor buttons to new vandal proof LED buttons. This project is currently underway! The Board also approved a proposal to replace the lighting transformer and cab fab in the 8355 East elevator. Once the work is completed and inspected, the rest of the elevators will be completed as well. Thyssenkrupp is also implementing a new program that will be started at The Lido in the next few months! Once the program is installed, Thyssenkrupp will receive notice of any elevator issues directly from the elevator, so they can quickly dispatch a technician. This will ensure any necessary repairs are completed as quickly as possible. With this program, Thyssenkrupp will also receive notifications of potential maintenance issues before a problem occurs!

**Common Area Wood Furniture**-Pro-Tec Building Services will be on the property in March to complete the cleaning/sanding and teak oil application of all common area wood tables, benches and chairs throughout the community.

**Cameras/Fobs/Gates**-One of the top priorities mentioned and discussed at the Reserve Workshop in January was related to community safety and security. Proposals are being obtained to add fob readers to the elevators and exterior stairwells, as well as an upgrade of the camera surveillance system and re-structuring of some of the perimeter gates and fencing. These proposals will be reviewed and discussed at the March Board meeting.

## March Board Meeting

The March Board meeting has been re-scheduled for Tuesday, March 24th at 6:30PM in the Clubhouse. All homeowners are welcome and encouraged to attend.

## IMPORTANT NUMBERS

**Management Company**  
Action Property Management  
8275 Station Village Ln, Suite 3100  
San Diego, CA 92108  
619-299-5436

**Community Manager | Nikki Bekish**  
nbekish@actionlife.com

Handles Day to Day Operations alongside the Board of Directors

**Manager Assistant | Mallory Oberholtzer**  
moberholtzer@actionlife.com

Handles Architectural Submittals, Clubhouse Reservations, Guest Parking

**Remember to set up your new Action Resident Portal account on <https://resident.actionlife.com> to review your account balance, update contact info, obtain forms, set up auto payments and more!**

## BOARD OF DIRECTORS

Jim DeCock | President  
Ed Rogers | Vice President  
Ron Livingston | Treasurer  
Roger Wedig | Secretary  
Joseph John | Member at Large

## NEXT BOARD MEETING DATE

March 24, 2020  
Community Clubhouse  
8311 Station Village Lane  
6:30 P.M. | Open Session

**Meeting Agenda will be posted 4 days prior to the meeting in the elevators or can be requested by contacting Management. All homeowners are welcome and encouraged to attend.**



## **COMMUNITY INFORMATION**

If you are not receiving the E-blast notifications from Management please make sure you have registered your information on the Action Resident Portal. If your unit is rented, please also ensure contact information for your tenants is also on the portal, so they will receive the E-blast notifications as well. If you are looking for community information, documents, updates, etc., both the Action Resident Portal and the Association website are great resources! Through the Resident Portal you can pay your assessment through e-check or credit card (for an additional fee) enroll in the Automatic Recurring Payment option (ACH), check your account status, submit work orders, view documents, and more! To set up your personal online Resident Portal account:

Go to the website <https://resident.actionlife.com>

Click on the Register button to begin set up

Enter your 12-digit account number as it appears on your billing Statement

There is also an FAQ tab on the Home Page of the website that includes answers to many of the typical questions directed to Management. You can view The Lido website at: [www.thelidohoa.com](http://www.thelidohoa.com).

## **THE LIDO HOMEOWNER MAINTENANCE MANUAL**

Do you have a copy of The Lido Homeowner Maintenance Manual from Concordia Homes? This document includes information regarding warranties, interior maintenance of electrical, appliance and plumbing components, as well as a seasonal guide for recommended maintenance every two months to two years! There are many benefits of referencing this manual.

- It is an excellent management tool in helping inspect your property and schedule maintenance.
- Preventative maintenance saves you money and time!
- Property values tend to be higher with proper maintenance.
- By using the time-tested checks & balances, you will also greatly reduce the inconvenience when an element fails.

You can obtain a copy of The Lido Homeowner Maintenance Manual through the Resident Portal, the website or by contacting the on-site office.

## **CONTACTS TO KEEP ON HAND**

**POLICE | 911**

Non-Emergency | 619-531-2000  
or 858-484-3154 (per City website)

**FIRE | 911**

Non-Emergency | 858-947-9891

**PATROL/SECURITY | 619-838-0663**

**ELECTRIC | SDG&E 800-411-7343**

**WATER | City of San Diego (619) 515-3500**

### **ACTION AFTER-HOURS EMERGENCY**

**800-400-2284**

**Action's Community Care  
Department**

**Monday-Friday | 7:00 a.m. to 7:00 p.m.**

Community Care representatives are available to answer general questions about your account and submit work orders when the on-site office is closed.

**If there is an emergency after the hours listed above, you will be directed to Action's afterhours service and the General Manager will be called to assist in the event of an emergency.**



**MAY YOUR TROUBLES  
BE LESS AND YOUR  
BLESSINGS BE MORE  
AND NOTHING BUT  
HAPPINESS COME  
THROUGH YOUR DOOR**



**IRISH BLESSING**